

# Cal Long Term Care Compare

## Measures That Matter Program

### Office Hours

July 09, 2024, 9am PST

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- Welcome and Introductions
  - Cal Long-term Care Compare
  - SNF “Measures that Matter” Program
  - Questions/Feedback

# Agenda



# Welcome and Introductions



# Cal Long-Term Care Compare

# Cal Long Term Care Compare (CLTCC)

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## Purpose:

- Website provides comparative data for California nursing homes, home health and hospice facilities

## Value Proposition:

- Helping consumers select long-term care facilities for their family and loved ones by providing data on the quality of care at skilled nursing facilities (SNF), home health agencies, and hospice agencies as well as information on types of care offered at assisted living facilities, continuing care retirement communities, and adult day health centers.

# CLTCC Value (to date)...



7 types of providers in one place



Combined data sources (state inspection data with CMS quality measures)



Measures that Matter Program



5-level rating system for eligible quality measures

# Cal Long Term Care Compare: Website Tour



[About](#) [Choose Your Care](#) [MTM Programs](#) [FAQs](#) [7 My Saved Providers](#)

Select Type of Care

Select a Type of Care from the Menu



## Informed Choices Start Here

CLTCC helps you choose the long term care provider that's right for you.





# SNF “Measures that Matter Program”



# Purpose

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# Measures that Matter

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- **Mobility and function measures** for LS and SS were evaluated to construct composite measures
  - LS composite: 8 measures
  - SS composite: 5 measures
- **Identified top 25% of performers for SS & LS**
  - **Top Tier:** Includes facilities that fall into the top 10% measure performance group
  - **Second Tier:** Includes facilities that fall into the next 15% measure performance group
  - **Third Tier:** Includes facilities that fall into the bottom 75% measure performance group

# MTM Guardrails

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- CMS special focus facility or candidate on CMS watch list
- Any CMS rating of 1 or 2 stars
- Bottom 10% performance group in the program's LS composite or SS composite
- CMS abuse icon (based on manual review by the research team)
- State AA or A citations in the last 3 years (based on manual review by the research team)

# Results

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- Among the 933 SNFs in the Long-Stay and 928 SNFs in the Short-Stay performance group, with guardrails applied:
  - ❖ **103** SNFs recognized in top 25% of long stay facilities
    - ❖ **27** were in the top 10%
  - ❖ **70** SNFs recognized in top 25% of short stay facilities
    - ❖ **47** were in the top 10%
  - ❖ **1** SNF was Top 10% in both groups: Arroyo Grande Care Center

About 43% of SS and 58% of LS SNFs excluded from the top 10% due to CMS 1- or 2- star designation in any domain

10 SNFs underwent manual review of state citations; all were excluded

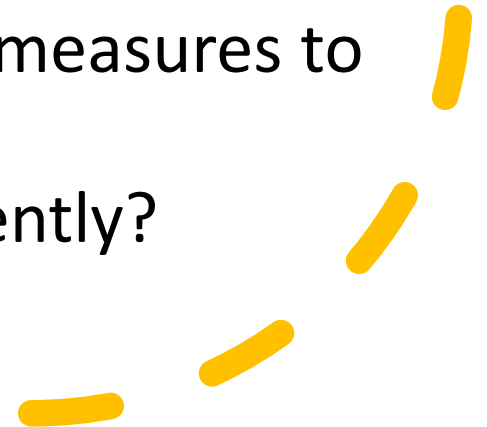
# Questions/ Open Discussion

## Measures That Matter Program

- Share any lessons learned/best practices with regards to processes related to mobility and function
- Is this recognition program helpful in your organization's quality improvement efforts?
- Are there other measures you would like us to consider for this program?

## Feedback on CLTCC website

- Is there anything missing, other measures to include?
- Should data be presented differently?



# CHC Team Contact Information

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**Thank you!**

A large orange circle with a dark blue border, containing the text "Thank you!" in a bold, grey, sans-serif font.